

FEE SCHEDULES 2020

| HOME ASSISTANCE | | |
|---|---------------|---|
| Service | Rate | Comments (NB. Additional evening and weekend rates apply) |
| Domestic Assistance | \$55 per hour | Cleaning, shopping, laundry, bed making, etc. |
| Personal Care | \$55 per hour | Showering, food prep, medication assistance, etc. |
| Accompanied Activities | \$55 per hour | Recreational/social, visiting, hairdresser, banking or a movie... |
| <p>After hour rates:</p> <ul style="list-style-type: none"> Evening/Shift Rate 15% (Monday to Friday 6pm to 6am) <i>example: hour rate of \$55.00 plus 15% = \$63.25</i> Saturday Rate 50% <i>example: hour rate of \$55.00 plus 50% = \$82.50</i> Sunday Rate 100% <i>example: hour rate of \$55.00 plus 100% = \$110.00</i> Public Holiday Rate 150% <i>example: hour rate of \$55.00 plus 150% = \$137.50</i> | | <p>Please note:</p> <ul style="list-style-type: none"> <i>Addition charges may apply for extended travel times. i.e. when travel to clients home is greater than 20klms round trip from HART base location.</i> <i>A \$55.00 cancellation fee will apply to cancellations without 24 hours' notice.</i> <i>Full fees may apply to Cancellations at time of appointment.</i> |

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| INDIVIDUAL TRANSPORT AND SUPPORT | | |
|---|----------------------|---|
| Service | Rate | Comments (NB. Additional evening and weekend rates apply) |
| Trips for traditional or alternative medical appointments, supported shopping or individual activities. Transport – Under 30 Kilometre round trip | \$55 per hour | \$55 minimum charge per trip |
| Transport – Over 30 Kilometre round trip | \$1.75 per Kilometre | \$55 minimum charge per trip Rate includes fuel. No charges for carer/s accompanying clients. <i>Tolls and parking fees will be charged as paid.</i> <i>A quote and confirmation of availability should be obtained before bookings are made.</i> <i>Trip klms are calculated from HART base location and return, unless otherwise negotiated at time of booking.</i> |
| Late cancellation fee | \$55 admin fee | Cancellations at less than 24 hours' notice |
| TRAVEL TRAINING | | |
| Service | Rate | Comments (NB. Additional evening and weekend rates apply) |
| Public Transport travel mentoring | FREE | Funded by Transport for NSW. One-on-one or group sessions. Mentor travels with client until client is confident. |
| DRIVING INSTRUCTION | | |
| Driving instruction. Qualified instructors experienced in working with aged, people with disabilities and people with mental health concerns. Dual control vehicle. | \$85 per hour. | HART offer confidential and sensitive instruction to people wishing to re-build confidence, refresh their skills or to learn to drive. |

FEE SCHEDULES 2020

| GROUP TRIPS & SOCIAL OUTINGS | | |
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| Service | Rate | Comments (NB. Additional evening and weekend rates apply) |
| Local Social or Shopping | \$60 per person | An extensive range of existing shopping and social outings are available for passengers to join at affordable cost. Bus outings are door-to-door and provide grocery and mobility-aid support. Wheelchair accessible vehicles are available. |
| Full day Social outings | \$90 p/p | |
| Brokered specific group outings to suit all needs and requirements are available by negotiation. | Charges will depend on the level of staffing required. | |

HART Services requirements:

- *Passengers must be able to transfer independently or with limited assistance (HART Services do not lift clients). Wheelchair accessible vehicles are available for clients who need to travel in a wheelchair.*
- *HART Services do not carry oxygen bottles. However clients may undergo assessment to utilise HART's Oxygen Concentrator.*
- *Clients must be 'Fit to Travel'. HART Services transport is for non-emergency transport for people who can travel independently.*
- *Fee rates may be subject to change.*