



DO I ACCESS SERVICES?

To discuss your Home Care needs call HART Services

02 6628 6000

homecare@hartservices.org.au

www.hartservices.org.au

37 Conveys Lane,
WOLLONGBAR NSW 2477
PO Box 1788
Lismore NSW 2480



services

Home Assistance and Regional Transport Services

“we have time for you”

Home Care Package Services

HART Services provide a full range of flexible Home Care services to support your independent living.



Domestic Assistance



Meal Preparation



Personal Care

Funded by



Australian Government
Department of Health



What is a Home Care Package ?

The Australian Government's Home Care Package program supports older people who need extra help to live independently at home.

If you are eligible for a home care package, a subsidy is paid to an approved age care provider towards a package of care to meet your individual needs.

The subsidy contributes to the total cost of your services and care delivery. It is expected that you will also contribute to the cost of your care where your personal circumstances allow.

Home Care Packages come in four levels, increasing in value from level 1 through to level 4 depending on your needs.



What services can I access ?

Services can include:

- ✓ Domestic assistance
- ✓ Meal preparation
- ✓ Personal care
- ✓ Garden & yard services
- ✓ Transport
- ✓ Social support & outings
- ✓ Shopping
- ✓ Support with technology
- ✓ Nursing, allied health & clinical care
- ✓ Other support you require



HART Services is an inclusive organisation that believes in equality of service. We are mindful of the needs of all in our community, welcoming people who are Aboriginal & Torres Strait Islander, from the LGBTI community or from non English speaking backgrounds.

Where do I start, how can I find out more?

To find out if you are eligible for a Home Care Package or any other help at home services, you can ring **1800 200 422** to request an assessment.

More information is available from the My Aged Care website at www.myagedcare.gov.au/help-home/home-care-packages

Once a package is approved you can choose a provider. HART Services is an approved aged care provider who will work closely with you to put together a care plan.

Our staff take time to listen and answer your questions so your package really suits your requirements.

HART Services would be happy to assist you with this process, please call **02 6628 6000** and ask to speak to our **Client Care Manager**.

